

1 FRANK FALZETTA, Cal. Bar No. 125146  
SCOTT SVESLOSKY, Cal. Bar No. 217660  
2 SHEPPARD, MULLIN, RICHTER & HAMPTON LLP  
333 South Hope Street, 48th Floor  
3 Los Angeles, California 90071-1448  
Telephone: 213-620-1780  
4 Facsimile: 213-620-1398  
[ffalzetta@sheppardmullin.com](mailto:ffalzetta@sheppardmullin.com)  
5 [ssveslosky@sheppardmullin.com](mailto:ssveslosky@sheppardmullin.com)

6 TED C. LINDQUIST, III, Cal. Bar No. 178523  
SHEPPARD, MULLIN, RICHTER & HAMPTON LLP  
7 Four Embarcadero Center, 17th Floor  
San Francisco, California 94111-4109  
8 Telephone: 415-434-9100  
Facsimile: 415-434-3947  
9 [tlindquist@sheppardmullin.com](mailto:tlindquist@sheppardmullin.com)

10 Attorneys for Defendant and Counterclaimant  
LIBERTY MUTUAL FIRE INSURANCE COMPANY

11 UNITED STATES DISTRICT COURT

12 NORTHERN DISTRICT OF CALIFORNIA

13 LARGO CONCRETE, INC., a California  
14 Corporation; N.M.N. CONSTRUCTION,  
INC., a California Corporation,

15 Plaintiffs,

16 v.

17 LIBERTY MUTUAL FIRE INSURANCE  
18 COMPANY, a Massachusetts Corporation,  
and DOES 1 through 100, inclusive.

19 Defendants.

20  
21 AND RELATED COUNTERCLAIM

Case No. C07-04651 CRB (ADR)

Hon. Charles R. Breyer  
[Complaint Filed: September 10, 2007]

**SUPPLEMENTAL DECLARATION OF  
LISA HANSEN FILED IN SUPPORT OF  
LIBERTY MUTUAL FIRE INSURANCE  
COMPANY'S REPLY BRIEF**

Date: December 21, 2007  
Time: 10:00 a.m.  
Place: Courtroom 8

**SUPPLEMENTAL DECLARATION OF LISA KRALIK HANSEN**

I, Lisa Kralik Hansen, declare as follows:

1. I am an attorney duly admitted to practice before this Court. I have personal knowledge of the facts set forth below and, if called and sworn as a witness, could and would testify competently thereto.

2. I am currently an attorney with Grace, Cosgrove & Schirm ("GCS"). Prior to my employment with GCS I practiced law with Kern & Wooley LLP. During my employment with Kern & Wooley the firm was coverage counsel for Liberty Mutual Fire Insurance Company and its affiliates (collectively the "Liberty Mutual companies"). A significant part of my legal practice over the years has involved representing the Liberty Mutual companies in litigated and non-litigated matters, including insurance coverage disputes, "bad faith" claims and other related matters.

3. During my employment at Kern & Wooley, I worked closely with then Kern & Wooley associate Karen Gichtin. I was one of Ms. Gichtin's immediate supervising attorneys and worked with her on a daily basis. I understand that she left Kern & Wooley and for a period of time practiced with the firm of Roxborough, Pomerance & Nye (the "Roxborough firm") in Woodland Hills, California. I understand that she is no longer employed at the Roxborough firm.

4. While employed at Kern & Wooley, Ms. Gichtin worked extensively on a matter entitled Remedy Temp. Inc. v. Liberty Mutual Fire Ins. Co., C.D. Cal., 8:04-cv-00385, which involved defendant Liberty Mutual Fire Insurance Company's claims handling for a national market workers' compensation customer. The plaintiff in Remedy Temp alleged workers' compensation "bad faith" on the part of Liberty Mutual Fire Insurance Company. Ms. Gichtin was

1 involved in virtually all aspects of the Remedy Temp litigation, including performing the  
2 following tasks:

- 3 a. Reviewing and discussing Liberty Mutual's overall litigation  
4 position and strategy;
- 5 b. Voluminous document productions, including protection of  
6 confidential and privileged documents;
- 7 c. Reviewing and evaluating consultant reports and opinions;
- 8 d. Evaluating Liberty Mutual's claims handling practices;
- 9 e. Reviewing and addressing special service instructions;
- 10 f. Reviewing and addressing Liberty Mutual's internal best practices;
- 11 g. Reviewing Liberty Mutual's claims file materials and applicable  
12 claims manuals;
- 13 h. Reviewing BoComp and ExPrs computer screens;
- 14 i. Reviewing and evaluating the RiskTrac computer system;
- 15 j. Preparing Liberty Mutual employees for deposition; and
- 16 k. Discussing specific disputed files with Liberty Mutual claims  
17 handlers.

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19 5. Ms. Gichtin was an active member of Liberty Mutual's defense team in the  
20 Remedy Temp litigation. Also, during her employment at Kern & Wooley, Ms. Gichtin worked  
21 on several other matters for the Liberty Mutual companies involving insurance coverage, "bad  
22 faith" claims, claim for equitable relief and contribution, and claims of malicious prosecution. Ms.  
23 Gichtin worked almost exclusively for the insurance practice group that primarily represented the  
24 Liberty Mutual companies and she primarily devoted her time to the Remedy Temp litigation.

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26 6. Messrs. Roxborough and Adreani of the Roxborough firm were opposing  
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1 counsel in the Remedy Temp litigation.

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I declare under penalty of perjury, pursuant to the laws of the United States of  
America, that the foregoing is true and correct.

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Executed this 14<sup>th</sup> day of December 2007 at Los Angeles, California.

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LISA KRALIK HANSEN